

# **Service Repair Centre**

...your best choice in systems service, support and maintenance.







## Turn around Time.... 48 hours!

Our service team at the **UMD Service Centre** is committed to continual improvement in **Customer Service** and we aim to have your product repaired and dispatched within **48 hours** of receipt.

## On Line Service System www.umd.com.au/smd

To assist with this aim, the **Service Centre** provides an interactive web site that enables customers easily to return products with the minimum of effort.

In addition, it provides the customer with the ability to monitor the progress of the service and repair process. Access via a direct link can be made to selected freight company's own tracking system. UMD can ship repairs overnight to most major centres across Australia.

#### **Pick up service**

Ask us about our pick up service. We can arrange our couriers to have your faulty equipment sent to us. Phone or e-mail us with your request for a complete hassle free service.

### **Spare Parts**

We stock a large range of spare parts and specialise in **Intermec Spare Parts** 

#### **Maintenance agreements**

We can also create a **customised support** package, for your maintenance and service agreements.

## Repair specialists in:

- Cognitive Label Printers; Classic Blaster, Advantage Blaster, Solus, DelSol
- Citizen Receipt Printers; IDP460, IDP3110, IDP3421, IDP3221, IDP3550, CMP10, CBM231, CBM710, CBM1000 & Displays
- Denso Barcode Scanners; PDE & PDA; BHT2000, BHT3000, BHT5000, BHT6000, BHT7000, BCS5040, BHS6060 & HC36
- Datec Portable Printers; PP50 printers
- Epson Receipt Printers; TM-H5000, TM-H6000, TM-U295, TM300, TM-U210, TM-U220, TM-T88 & TM950
- Intermec Printers; 201, 301, 3400ABCD, 3600 501E, 501XP, 601XP, C4, E4, F2, F4, PB20, PM/X4i, and more
- Intermec Barcode Scanners; SP1800, M2220, 1550/1/2/3,
- Intermec RF Scanners & Computers; 2435, 2425, 2415, 2486, 2455, J2020, 210X, 1550, 730, 760, CV60, CK30/1 and much more
- PSC Barcode scanners; QS6000, QS1000, DUET, VS800, VS1000, VS1200, HS1250, PowerScan, 4210 and more
- Seiko Portable Printers; DPU414, 411 etc
- UMD; All products including; Cash drawers, M264 Keyboards, M330 Keypads, Monitors, Card readers, Triggers, Wedges
- Wincor Nixdorf POS Displays;
- Zebra/Eltron Label Printers; 2722, 2443, 2824, 2844 etc

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