M320 Trigger Module: Excellence By Design

Comparison of the M320 models to other market products

Discover the UMD advantage: a feature comparison chart reveals the unparalleled innovation of the UMD M320 trigger modules compared to other products on the market.

	UMD M320-W	UMD M320-E	UMD M320-U	UMD M317B (Discontinued)	Market Product 1	Market Product 2
Good, Better Best	Best	Best	Better	Better	Good	Good
Colour / Logo Customisation	✅ Black, medium cyan blue. Custom colour and logo on request	✅ Black, medium cyan blue. Custom colour and logo on request	✅ Black, medium cyan blue. Custom colour and logo on request	Black	Black	Black
Multiple Cash Drawer	✅ 1 x RJ12 6 Pin Modular connector, up to 2 drawers	✅ 1 x RJ12 6 Pin Modular connector, up to 2 drawers	✅ 1 x RJ12 6 Pin Modular connector, up to 2 drawers	RJ12 1 Drawer	1 Drawer	1 Drawer
Interfaces	USB, Wi-Fi	USB, Ethernet	USB	USB-B	USB	USB
LED Lights	✅ LED indicating power and trigger status	✅ LED indicating power and trigger status	✅ LED indicating power and trigger status	Trigger	No LED status	No LED status
Support	✅ As the manufacture, UMD provides support from our technical engineers	✅ As the manufacture, UMD provides support from our technical engineers	✅ As the manufacture, UMD provides support from our technical engineers	✅ As the manufacture, UMD provides support from our technical engineers	Purchased through a reseller, not manufacturer	Purchased through a reseller, not manufacturer
Trigger Code	✅ Password protection for configuration and trigger. Supports user configurable trigger codes. ESC-P-0/1, BEL	✅ Password protection for configuration and trigger. Supports user configurable trigger codes. ESC-P-0/1, BEL	✅ Password protection for configuration and trigger. Supports user configurable trigger codes. ESC-P-0/1, BEL	ESC-P-0/1, BEL	Any data (eg, UUUUU)	-

	UMD M320-W	UMD M320-E	UMD M320-U	UMD M317B (Discontinued)	Market Product 1	Market Product 2
Connected Devices	✅ Supports up to 9 network connected devices at once. Ideal for POS systems requiring multi-device connection	✅ Supports up to 9 network connected devices at once	-	-	-	-
Multiple Supported Operating Systems	✅ Windows 7, 10, 11, Mac O/S, Linux, Android	✅ Windows 7, 10, 11, Mac O/S, Linux, Android	✅ Windows 7, 10, 11, Mac O/S, Linux, Android	✅ Windows 7,10,11, Mac O/S, Linux, Android	Limited to Windows 10, 11	
OPOS Support	✅ Yes	✅ Yes	✅ Yes	✅ Yes	✅ Yes	-
Trigger Commands Password	✅ Set password protection for configuration and trigger commands	✅ Set password protection for configuration and trigger commands	-	-	-	-
Virtual COM Port	✅ Uses Virtual Com Port / Unique serial	✅ Uses Virtual Com Port / Unique serial	✅ Uses Virtual Com Port / Unique serial	✅ Uses Virtual Com Port / Unique serial	-	✅ Uses Virtual Com Port / Unique serial
Fast Repeat Rate Time	✅ Drawer opens instantly first 3 times, then 2.5s recharge	✅ Drawer opens instantly first 3 times, then 2.5s recharge	✅ Drawer opens instantly first 3 times, then 2.5s recharge	7-10 secs	-	-
Open/Close Status	✅ Open/close status on M320 site	✅ Open/close status on M320 site	✅ Open/close status on M320 site	-	-	-
Multiple Use Application	✅ Doubles as a controller for machines and venue access	✅ Doubles as a controller for machines and venue access	✅ Doubles as a controller for machines and venue access	-	-	-